# 2025 Board Election Results

The 2025 election polls have closed. Three incumbents, Giancarlo Accettullo, Lisa DeJong, and Dennis Lockwood, have been reelected. Below are the final results.

Giancarlo Accettullo	749
Lisa DeJong	645
Dennis Lockwood	721

There were an additional 38 votes for six write-ins.

# **June Board Meeting Recap**

The Board met on June 17th and 18th at the Capital Vacations headquarters in Myrtle Beach, SC. Tuesday was a work session, which included a tour of the Capital Vacations Myrtle Beach Call Center. Our tour guide, Nina, is a supervisor at the call center and has an in-depth understanding of Lindo Mar.

# **Call Center Tour Takeaways & Reminders**

- Capital Vacations employs 105 call center agents across four call centers.
- 15 dedicated agents are specially trained in the intricacies of Lindo Mar reservations and exchanges.
- Capital Vacations manages 200 + resorts in the US and Mexico.
- The best number to call for reservations and exchanges is 800-365-6494.
- Lindo Mar reservation lines open at 10:00 a.m. EST.
- When calling to reserve or exchange, please have your new Capital Vacations ID number ready.
- You may request a floating week reservation on the first Monday that is no more than eleven (11) months before the first day of the Use Period.

The Wednesday Board Meetings began at 10:00 a.m. and concluded at 6:00 p.m. Formal minutes will be available on the website after approval by the board. Below is a recap of key conversations and decisions made during the meeting.

#### **Financial Picture**

Please visit the owner's corner for an in-depth financial review. A document will be posted under "Recent Activity". It takes a few days for documents to be posted. Thank you in advance for your patience.

# **Reserve Study Update**

The board continues to work on the Reserve Study. It will meet again in the coming weeks to consider the association's financial needs and determine the best course of action to complete the last phase of the renovation plan and prepare for the future. A special assessment may be considered, and further information will be provided as soon as possible. Thank you for your support as we work to keep Lindo Mar up to date while preserving its Mexican charm.

#### **Private Rentals**

From time to time, owners may choose to rent their week or secure additional time by renting from another owner. The board encourages the use of the Capital Vacations Rental Program. The commission paid to Capital Vacations for the rental service provides security in payment and tracking of documentation, along with the peace of mind that you have entered into an arrangement with a legitimate party. To use the Rental Program, please call 800-365-6494 and speak with a representative from the Lindo Mar team.

The Board and Capital Vacations are unable to assist with private rentals. Should you secure a private rental, please call **800-365-6494** and provide contact information for your guest. This information is necessary for check-in and emergency contact purposes before arrival. As a reminder, owners are responsible for all guests who use the property through a private rental. We encourage you to exercise caution when making those arrangements.

#### Website

The board received and accepted a proposal to join the Capital Vacation website platform.

#### Key Benefits:

- Single login
- Enhanced user experience
- Expedited updates
- ADA Compliance
- Exchange and Rental access

The new website will be operational in the coming months, and we look forward to your feedback.

# **Pool and Spa Update**

The board reviewed a recommendation regarding the maintenance and updating of the pool and spa. The board would like to thank owner Marshall Block for his time in developing the recommendation and his assistance with its implementation. Several updates will be implemented in the coming weeks, and other recommendations will be evaluated as we prepare for the funding of the final phase of the renovation project.

# **TPI Legacy Exchange Program**

The board was presented with a review of the recently adopted Trading Places Legacy Exchange Program. This is a benefit owners received at no additional charge through our partnership with Trading Places and Capital Vacation.

#### **Key Benefits:**

- NO MEMBERSHIP FEE
- 3-year Expiration for deposited weeks
- Reduced Exchange Fees
- Access to Capital Vacation and RCI Inventory
- Unlimited Hot Deals

Visit <u>TradingPlaces.Destinality.com</u>, or call <u>800-365-6494</u>, to learn more about your Trading Places Legacy membership.

# **Organizational Meeting**

After the close of the Regular and Executive sessions, the annual Organization Meeting was held to elect officers. The following positions were elected:

President - Lisa DeJong
Vice President - Chuck Meacham
Secretary/Treasurer - Sandra Erickson
Director - Dennis Lockwood
Director - Giancarlo Accettullo

Thank you for your support of the Lindo Mar Board of Directors. We look forward to updating you again after the October Meeting or as other communication needs arise.